

Lodging/Shared House Rules Policy

Purpose

This policy explains:

- why we have house rules; and
- how we use them.

It covers our approach. It also gives details of the support we can offer.

Definitions

In this policy, the term 'Resident' refers to a person living in one of our lodging or shared housing rooms.

Policy

Our commitments

We will apply the house rules in an open, honest, and sensitive way.

Our approach will include:

- making sure each Resident understands the house rules;
- identifying problems, and responding to them, as early as possible;
- offering Residents support if they break a minor house rule;
- taking action that is appropriate to the type of house rule that has been broken; and
- keeping Residents informed of any changes to the house rules.

We understand that our Residents may be vulnerable because of issues such as substance misuse, a disability, or a mental-health condition. Where appropriate, we will offer vulnerable Residents the opportunity to engage in appropriate support and refer them to other agencies to help them keep their licence to occupy.

Residents' responsibilities

Under their licence to occupy, Residents must keep to the house rules.

Our responsibilities

If a house rule is broken, we will take action as soon as possible.

If a Resident has a support agreement in place with a support provider, we will work with the support provider to help the Resident maintain their residency with us.

House rules

We have house rules to make sure that Residents are safe and can enjoy their home in peace, and to make sure our lodging and shared housing is run effectively.

The following rules apply to Residents and their visitors, as Residents are responsible for the behaviour of anyone visiting them.

If a Resident breaks any of following rules we will end their licence to occupy and tell them to leave the housing immediately.

House rules with immediate eviction if broken

A Resident, and anyone visiting a Resident ,must not do the following.

1. Possess, use, make, distribute or sell illegal drugs or any associated equipment (for example, bongs or syringes). This includes prescription medication that has not been prescribed by a healthcare professional.
2. Intentionally or recklessly cause or allow serious damage to any part of the premises.
3. Cause a danger to any person on the premises (for example, by intentionally setting off fire alarms or causing a fire).
4. Seriously intimidate, be violent or threaten violence if this puts people or property at risk or seriously prevents other residents or neighbours in the local community from living in peace.
5. Steal property, goods or food from us or any other Resident in the building or local community.
6. Sexually harass other Residents, staff, or members of the local community, such as by bullying, threatening, or intimidation of a sexual nature, including unwelcome or inappropriate remarks, gestures, or behaviour.

General rules

As well as the rules above, there are also general house rules.

If a Resident is found not keeping to the general house rules, we will issue a written warning. If a Resident breaks the general house rules again within six months, we will issue a 'breach'. If a Resident then breaks another general house rule within six months of us issuing the breach, we will end the licence to occupy and the Resident must leave the housing within three days.

Appealing

If a Resident does not agree with any of our decisions or actions they can appeal against them under our Appeals Policy.

Relevant Legislation

None

Related Documents

House rules
LTO

Process of Policy Development / Review

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